



# CREATURE COMFORTS

## PET RETREAT

This is a contract between Creature Comforts Pet Retreat, (Kennel), and the pet owner whose signature appears below.

1. Owner agrees to pay, at the time of pick-up, the rate for boarding in effect on the date pet is checked into Kennel, and further agrees to pay for all costs and charges for any special services requested, and all veterinary costs for the pet during the time pet is in the care of Kennel.

2. Owner understands that their pet may be picked up anytime during the Kennel's open hours, and that check-out time is 1:00 pm and that pets picked up after 1:00 pm will be charged for that day. Boarding charges start on the day the pet is brought to kennel, regardless of time of day.

3. Creature Comforts will exercise responsible and reasonable care for the owner's boarding pet. If group playtimes are requested, the owner gives Kennel permission for pet to commingle with other dogs. The owner agrees to be solely responsible for all acts and behavior of pet while it is in the care of Kennel. The Kennel will provide trained personnel and constant supervision during any extra activities owner has requested for their pet, and owner will take responsibility for any injuries which may occur during said activities.

4. Owner verifies that their pet has not been exposed to rabies or distemper within a thirty day period prior to boarding.

5. If pet becomes ill or if the state of the pet's health requires professional attention, the Kennel, in its sole discretion, may engage the services of a veterinarian or administer medicine, or a special diet, or give other requisite attention to the pet and the expenses will be paid by the owner. In the case of a medical emergency, the maximum dollar amount that owner authorizes to be spent on veterinary care is \$\_\_\_\_\_ (please fill in amount, i.e. \$1000, \$5000, unlimited, etc.). If pet dies while boarding at Kennel, the Kennel will immediately attempt to notify Owner via the emergency contact information left by the owner. The body will be stored at either the owner's veterinarian, or at the Kennel, or as per Owner's instructions.

6. Owner agrees that the pet shall not leave Kennel until all charges are paid to Kennel by owner. If the pet has not been picked up within five days of the agreed upon pick-up date, Kennel shall have a lien on the pet for any and all unpaid charges resulting from boarding pet at the kennel, and will give ten days written notice to owner by certified mail to address shown on contract. If the pet has still not been picked up and the boarding charges paid in full, Kennel may then dispose of or attempt to sell the pet for any and all unpaid charges in the sole discretion of Kennel, and owner waives their rights to the contrary. Owner shall be liable to Kennel for any unpaid balance remaining.

7. All checks returned for insufficient funds or otherwise will be subject to a \$25.00 charge.

8. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

Pet Owner: \_\_\_\_\_

Date: \_\_\_\_\_

Kennel Representative: \_\_\_\_\_